

3150 N. Montana Ave, Suite A Helena, MT 59602 Tel: 406-422-5817 Fax: 406-422-5928 www.helenasportsmed.com

Out of State Patient Packet Introduction

Appointment:

- Please understand that Dr. Steele receives referrals from all over the United States and abroad, all from patients suffering from chronic pain.
- Dr. Steele books out 8-12 weeks on average for multiple day appointments.
- Due to Dr. Steeles complicated schedule, **NO** telemedicine appointments will be scheduled before meeting with Dr. Steele in person.

Standard Two-Day Appointments:

- Day One is an evaluation day. To review your history, imaging, perform diagnostic ultrasound and develop a plan of care. Pretreatment may be performed if Dr. Steele deems it necessary.
- **Day Two** is procedure day. This appointment is anywhere from 1-2 hours in length. **A driver is required** if you are prescribed a sedative prior to the procedure.
- Departure from Helena is recommended for the day following your procedure to allow for recovery time before travel and to update the clinic on your pain/symptoms.

Procedures:

- The regenerative procedures are an out-of-pocket expense as most insurance companies deem them experimental or elective. We will try and provide you with an estimate of your out-of-pocket cost AFTER your plan of care has been established on day one.
- Procedure costs range anywhere from \$1,175.00 \$5,100.00 depending upon the type of procedure and its overall complexity.

Complex Cases:

Please understand that not all cases are a one visit and done kind of fix. Many complex
cases have had numerous treatments and even surgeries performed to try and resolve
the pain with little to no success. We strive to identify and resolve the complications left
from other treatments, as well as determine the original problem. This approach has
helped many patients improve overall function and experience a decrease in pain.



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Consultation and Treatment Program

We appreciate your interest in our clinic and the treatment options provide by Dr. Steele. To allow Dr. Steele to provide you with the most comprehensive care, we need to know a few things about your injury and what treatments options have been explored. The more we understand about your injury, symptoms, and pain patterns, the more likely we can create an appropriate treatment plan to resolve your pain. We understand that you may have already received diagnoses for your pain, but it is our job to question everything, as prior treatments may have focused on where the pain is located but not where the pain is being referred from. We pride ourselves on looking at injuries from a systemic approach focusing on correcting imbalances to decrease your pain and improve function within the whole system.

To help facilitate your visit, we need the following filled out along with the items listed below from you before scheduling an appointment:

Out-of-State Checklist

- Letter that outlines the possible cause for your pain, what treatments that have been explored, along with a date of injury if applicable
- Current Imaging such as MRI, EMG or X-rays related to the injury please mail discs to our location above
- Copy of Driver's License
- Copy of Insurance Card(s)
- Referral Letter from Physician outlining the reason for the referral
- Any office notes and imaging/injection reports from referring physician office

Please fax or email documentation back as soon as possible in order to ensure that Dr. Steele has appropriate time to review all records and imaging prior to scheduling.



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Revised Date	utu Dei	

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	nt Information										
Last Nar	ne		First Name		Middle Name	1.49	Nickname	e		Social Security No.	
Mailing	Address			City		St	ate	Zip		Home Phone	
Physical	Address (if differen	t from above)								Cell Phone	
Age Date of Birth Male Marital Status Female S M D W			Occupation	Occupation				Work Phone / Ext			
Employe	er (company / firm na	me)			Pharmacy Email			Email			
Preferre	d Language	Ethnicity:	aucasion 🛮 Hispa	nic/Latino	☐ Black/African	America	an 🛮 Na	tive Am	erican 🛮	Asian/Pacific Islander	Other
	ance Information										= 1
Insuran	ce Company Informa	tion			Policy ID No.					Group No.	
#1 Policy Holder Name:				111-1	Date of Birth				Relationship to Patient		
Address (if different from patient)								Home / Cell Phone			
Employer				Occupation			Social Security Number				
Insura	ndary ance Information				Policy ID No.					Group No.	
	5150 3 5				\$ 10.5-40 m						
#2 Policy Holder Name:			Date of Birth				Relationship to Patien	t ee.Theory.com			
Address (if different from patient)							_ =	Home / Cell Phone			
Employer			Occupation			Social Security Number					
	323										
Emer	gency Contact	ts.									
Name			Phone				Relationship				
Name			Phone			V =	Relationship				
Respo	onsible Party (if	patient is a	minor child)							— III (45 1 1 2
Last Nai			First Name	-	Relationship to Patient				Date of Birth		
Mailing	Address									Social Security Nun	nber
Employer (if applicable)						Work Phone			Home / Cell Phone		

Past Medical History

Medical Systems: Please check any of the following medical problems that you have now or have had in the past.

High Blood Pressu Heart Attack Palpitations Irregular Heartber Heart Wurmur Heart Valve Disord Angina (chest pair Rheumatic Fever Pacemaker Vascular Disease Other	at der n)	□ Bladder □ Bowel t	fernia nes Stones illure Fallure atic	nce ce	NERVE / JOINT Arthritis Lupus Glaucoma Paralysis Stroke Pain Syndrome Migraines Severe Headaches Seizures Chronic Neck Pain Vision Loss Hearing Loss Nerve Damage Neuropathy		BLOOD Bleeding Difficult Clotting Anemia Leukemia Lymphoma Sickle Cell Prior Blood Trans Blood Clots In legs In lungs Hepatitis A B C		METABOLIC Diabetes Thyrold Osteoporosis Osteopenia Metabolic Syndrome Cushing's Gout / Pseudogout High Cholesterol Other MISCELLANEOUS Alcoholism Chemical Dependency	
□ Asthma □ Emphysema □ COPD □ Chronic Bronchitis □ Pneumonia □ Sleep Apnea □ Tuberculosis □ Chronic Cough □ Require Suppleme □ Other ■ Other	ental Oxygen	MENTAL Depress Bipolar Anxiety Other			☐T-M Joint Prol ☐Other		Other		Cancer	ly Transmitted Disease (specify)
Medication			D	Oosage		Medication			Dosage	
Allergies to No Penicillin 10 to Allergic to Latex? Previous Ope	dine 🔾 Sulf	a □Asp No I	Food Allei	rgies? (Bar	anas, eggs, shel	llfish, kiwi) Ot	vocaine Other:_ her:			
Type of Surgery		t any pres		ate	, uates il known	Type of Surgery		1	Date	
Family Medic	al History	Check bo	xes next t	to illnesses ti	hat have occurre	ed in a blood-re	lated family membe	er.		
□ None □ Addiction □ Asthma □ Back Pain □ Birth Defects	☐ Bleeding Tel ☐ Cancer ☐ Diabetes ☐ Headaches ☐ Other	ndency	☐Heart Di	isease ood Pressure	☐ Kidney Disc ☐ Liver Disea: ☐ Mental Illne	ease DMe se DNe	tabolic Disorder uropathy eoarthritis	☐Osteoporosis ☐Pulmonary D ☐Rheumatoid ☐Sleep Apnea	isorder	☐ Stroke ☐ Tremor ☐ Tuberculosis ☐ Vascular Disease
Social History	/ Habits									
□TOBACCO □ALCOHOL	□Cigar □Pi □Beer/Ale (□Marijuana	⊒Wine □) Whiskey		Amount per Day		If Sto			
Review of Syr	nptoms if	you are e	xperiencin	ng any of the	se symptoms pla	ease check boxe	: S.			
☐ None ☐ Change in Speech ☐ Chest Pain ☐ Chills	☐ Chronic C	Cough Thirst Spells		nt Urination	□ Loss of Appeti □ Loss of Weigh □ Nausea □ Night Sweats	ite Rapid o t Rashes Shortne	r Irregular Heartbeat ess of Breath g Disorder	☐ Sweats ☐ Swollen An ☐ Upset Stom ☐ Vomiting	kles C nach C	Weight Gain

INJURY INFORMATION SHEET

atient Name:	Birthdate:		Date:		
art of Body Injured: Ri	ght 🗌 Left	Referred By:			
*This information must be completed in order for us to bill for sen hey are treated.	vices. If it is not comp	lete, the patient will be re	sponsible for full pay	ment at the time	
WORKER'S COMPENSATION					
EMPLOYER AT TIME OF INJURY:		Phone #: _			
Please explain how accident/injury occurred?					
DATE OF INJURY:		KED DATE:			
WORK COMP INSURANCE CARRIER:					
WORK COMP CARRIER ADDRESS:	ET ADDRESS	CITY	STATE	ZIP	
CLAIMS EXAMINER:		PHONE #:			
CLAIM #:					
POLICY HOLDER:		ACCIDENT DATE:			
AGENT:	FAX # (if available)				
ADDRESS:STREET ADDRESS	CITY	ST.	ATE ZIP	1	
PAIN / INJURY INFORMATION Date of Injury (if applical please explain how pain / Injury Began:	ole):				
IMPORTANT INFORMA	ATION (PLEASE I	READ and SIGN)			
* I consent to examination, treatment and procedures which may be per physician and/or his designated providers. * I authorize the release of any medical information necessary to detern proceeds of insurance are assigned to this office where applie * I understand that I am financially responsible for all charges whether of my responsibility. * I understand that should I default on payment of my account and colled including attorney/court costs will be added to the balance of	nine benefits payable for cable. or not paid by my insura oction agency services ar	r insurance claims for services nce. If no insurance payment	rendered and agree th after 90 days the balan	at all ce becomes	

DATE:

PATIENT OR GUARDIAN SIGNATURE:



Medical Appointment Cancellation/No Show/Late Policy

Thank you for trusting your medical care to Performance Injury Care & Sports Medicine, Inc., (PICSM). We set aside enough time with your practitioner to provide you with the highest quality care. Should you need to cancel or reschedule an appointment, please contact our office as soon as possible. Please give us at least 24 hours prior to your scheduled appointment. This gives us time to schedule other patients who may be waiting for an appointment. Please see our Appointment Cancellation/No Show Policy below:

- Effective July 1, 2018 any established patient who fails to show or cancels/reschedules an
 appointment and has not contacted our office with at least 24-hour notice or shows up 10 minutes
 past your scheduled time will be considered a NO SHOW.
- NO SHOW appointments will have a fee of \$50.00 applied to your account.
- Any established patient who No Shows or fails to cancel/reschedule/late for an appointment without a 24-hour notice for the second time will be charged a \$75.00 fee.
- If a <u>third</u> NO SHOW or cancellation/reschedule with no 24-hour notice should occur, the patient may be dismissed from PICSM.
- Any new patient who fails to no show for their initial visit may not be rescheduled. You may be assessed a \$50.00 no show fee, which must be paid in full before rescheduling.
- The fee is charged to the patient, not the insurance company, and is due at the time of next visit. This will be a 12-month rolling period.

We understand there may be times when an unforeseen emergency occurs, and you may not be able to keep your scheduled appointment. If you should experience extenuating circumstances, please contact our office at (406) 422-5817 as we may waive the No Show Fee. As a courtesy we send reminders, in the form of email, texts and phone calls. Our office is open Monday-Friday 8am-5pm.

terms.	ontment Cancellation/No Show Policy/late and agree to its
Signature (Parent/Legal Guardian)	Relationship to Patient
Print Name	Date Revised 3/22 BF



ACKNOWLEDGMENT OF NOTICE OF PRIVACY PRACTICES

Federal Law requires all physician offices to have a signed privacy statement on file for every patient. In order to serve you we must have an existing Acknowledgement of Privacy Practices on file. This law is intended to protect the privacy of your medical records.

Performance Injury Care & Sports Medicine, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Thank you

Clinic Witness

Date

Performance Injury Care & Sports Medicine, Inc. Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY.

Uses and Disclosures

Treatment. Your health information may be used by staff members or disclosed to other health care providers for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment. For example; A physician, nurse, or other member of your healthcare team will record information in your record to diagnose your condition and determine the best course of treatment for you. Or, your health information may be disclosed to another health care provider if that provider will be involved in your care and treatment.

Performance Injury Care & Sports Medicine will provide information to pharmacies in order to help prevent harmful drug interactions and as a precaution for drug overdoses. We will also provide your referring physician with copies of your records to assist them in treating you.

Payment. Your health information may be used or disclosed to request payment from your health plan, from other sources of coverage such as an automobile insurer, or workers compensation. For example; We will send a bill to your health insurance plan, which will include information that identifies you, your diagnosis, treatment received, and supplies used.

Health care operations. Your health information may be used or disclosed as necessary to support the day-to-day activities and management of Performance Injury Care & Sports Medicine, Inc. For example; Members of the medical staff and management may use information in your health record to assess the care and outcomes in our cases and the competence of the caregivers. We will use this information in an effort to continually improve the quality and effectiveness of the healthcare and services we provide.

Required by law. We may use and disclose your health information as required by federal, state, or local law. Any use or disclosure will comply with the law and will be limited to the requirements of the law.

Law enforcement. Your health information may be disclosed to law enforcement agencies, without your permission, to facilitate law-enforcement investigations, and to comply with government mandated reporting.

Public health reporting. Your health information may be disclosed to public health agencies as required by law for purposes related to preventing or controlling disease, injury or disability; reporting child abuse or neglect; reporting domestic violence; reporting to the Food and Drug Administration problems with products and reactions to medications; and reporting disease or infection exposure.

Workers compensation. We may disclose health information to the extent authorized by and to the extent necessary to comply with laws relating to workers compensation or other similar programs established by law.

Correctional institution. Should you be an inmate of a correctional institution, we may disclose to the institution or agents thereof health information necessary for your health and the health and safety of other individuals.

Judicial and administrative proceedings. We may disclose your health information in the course of an administrative or judicial proceeding pursuant to a properly issued subpoena or discovery request.

Health oversight activities. We may disclose your health information to health agencies during the course of audits, investigations, licensing and other proceedings.

Public safety. We may disclose your health information to appropriate persons in order to prevent or lessen a serious and imminent threat to the health or safety of a particular person or the general public.

Deceased person information. We may disclose your health information to coroners, medical examiners and funeral directors.

Notification and communication with family. We may disclose your health information to notify a family member, your personal representative or another person responsible for your care about your general condition or your treatment. If you are able to agree or object, we will give you the opportunity to object prior to making this notification. If you are unable or unavailable to agree or object, our health professionals will use their best judgement in communicating with your family and others.

Appointment reminders. Your health information will be used by our staff to send you appointment reminders or to make reminder calls.

Information about treatments. Your health information may be used to send you information on the treatment and management of your medical condition that you may find to be of interest.

Other uses and disclosures require your authorization. Disclosure of your health information or its use for any purpose other than those listed above requires your specific written authorization. If you change your mind after authorizing a use or disclosure of your information you may submit a written revocation of the authorization. However, your decision to revoke the authorization will not affect or undo any use or disclosure of information that occurred before you notified us of your decision.

Your Rights Regarding Your Health Information

You have certain rights regarding your health information. These include:

 The right to request restrictions on the use and disclosure of your protected health information. Your request must be made in writing. If we agree, we will comply to the extent we have not already relied on our legal right to use or disclose your health information.

- The right to receive confidential communications concerning your medical condition and treatment. Your request must be made in writing.
- The right to inspect and copy your protected health information. Your request must be made in writing. We reserve the right to charge a reasonable fee for copies.
- The right to amend your protected health information. You must submit a request
 to amend your health information in writing and give a reason for your request. We
 may deny your request to amend in certain instances, including if the request is not
 in writing or if you do not provide a reason for the request.
- The right to request an accounting of how and to whom your protected health information has been disclosed by us during a specified time period of up to six years, other than disclosures made for treatment, payment and health care operations, to family members or friends involved in your care, to you directly, pursuant to an authorization of you or your personal representative, or certain notification purposes.
- The right to receive a printed copy of this notice.
- The right to revoke your consent or authorization to use or disclose health information except to the extent that we have already taken action in reliance on the consent or authorization.

Performance Injury Care & Sports Medicine Inc. Responsibilities under the Federal Privacy Standards

We are required by law to maintain the privacy of your protected health information and to provide you with this notice of privacy practices.

We also are required to abide by the privacy policies and practices that are outlined in this notice.

We are required to train our personnel concerning privacy and confidentiality.

We are required to implement a sanction policy to discipline those who breach privacy/confidentiality or our policies with regard thereto.

We are required to mitigate (lessen the harm of) any breach of privacy/confidentiality.

RIGHT TO REVISE PRIVACY PRACTICES

As permitted by law, we reserve the right to amend or modify our privacy policies and practices. These changes in our policies and practices may be required by changes in federal and state laws and regulations. Whatever the reason for these revisions, we will provide you with a revised notice on your next office visit. The revised policies and practices will be applied to all protected health information that we maintain.

Requests to Inspect Protected Health Information

As permitted by federal regulation, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to request access to your records by contacting our Records Custodian or Privacy Officer.

Complaints

If you would like to submit a comment or complaint about our privacy practices, you can do so by sending a letter outlining your concerns to:

Privacy Officer
Performance Injury Care & Sports Medicine, Inc.
3150 N. Montana Avenue, Suite A
Helena, MT 59602

Or to:

United States Department of Health and Human Services Office of Civil Rights Hubert H. Humphrey Building 200 Independence Ave., S.W. Washington, DC

If you believe that your privacy rights have been violated, you should call the matter to our attention by sending a letter describing the cause of your concern to the same address.

You will not be penalized or otherwise retaliated against for filing a complaint.

We will respond to your written complaint within 60 days of its receipt.

Contact Person

The name and address of the person you can contact for further information concerning our privacy practices is:

Privacy Officer
Performance Injury Care & Sports Medicine, Inc.
3150 N. Montana Avenue, Suite A
Helena, MT 59602
(406) 422-5817

Effective Date